

From: Karen Giles [karen.giles@meritain.com]
Sent: Tuesday, November 01, 2011 12:39 PM
Subject: IMPORTANT NOVEMBER ENHANCEMENTS FROM MERITAIN HEALTH
Attachments: First Member Communications 11-01-11.pdf



This email is being sent to all of the Superintendents, Board of Managers Members and Bookkeepers we have on file for the Egyptian Trust. If you received this email in error please forward to the appropriate party and contact Krista Breakfield at the Metro East Service Office of Meritain Health to update the contact information.

Dear Participating Employer Group ~

As we previously communicated to you, there are significant upcoming system enhancements. We hope you have displayed the posters and distributed the payroll stuffers to your covered members of the Egyptian Trust.

Beginning today, we will be sending the first of two member communications to the members homes. This communication is being sent to anyone with health or vision coverage. Again, this is being sent directly to members homes but we want you to be aware of who it is going to and how it is being distributed.

In an effort to reach out to everyone covered by one of the health or vision plans we are communicating this as such:

1. Email to all member districts of what is being sent to the covered member
2. Mailing the attached communication to all members who have health or vision coverage (those with dental or life insurance will not be affected)
3. Posting the attached on the public and private side of the Egyptian Trust website at www.egtrust.org

You can expect to receive another communication from me in the coming days that will alert you of when the new member ID cards are beginning to be distributed to the members homes. We want to be sure the members are aware this information is coming to their homes and to watch closely for it rather than thinking it's "junk" mail.

Please feel free to contact me or your Client Liaison, Marie Mangan with any questions. Marie may be reached at 716.319.5084 or marie.mangan@meritain.com. Thank you and have a good day. Karen

Karen L. Giles
V.P. Client Relations

Meritain Health
13 Executive Drive, Suite 19
Fairview Heights, IL 62208

Toll Free: 866-588-2431, opt. 3, ext. 6104
Fax: 888-525-2799

karen.giles@meritain.com

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